



Smart 50 Award Goes to San José Business Registration, Tax Calculation, and Amnesty — a Partnership with GTY’s CityBase

More than 2,000 San José Businesses Have Benefitted from Newly Digitized Process

(Austin, TX; Chicago, IL; San José, CA; March 20, 2020) – Government technology company CityBase announced today that its client the City of San José was named a recipient of this year’s [Smart 50 Awards for its Business Registration, Tax Calculation, and Amnesty initiative](#). CityBase is a business unit of GTY Technology Holdings Inc. (Nasdaq: GTYH) (“GTY”), a leading provider of SaaS/Cloud solutions for the public sector.

The initiative fully digitizes the process for San José–based businesses to register business tax with the City, calculate amounts owed, and pay — or to apply for a business tax exemption. It is the first time the process has been fully digitized, which has automated the recordkeeping and supported processes that manage exemption requests.

“Our vendor-partner CityBase played a critical role in delivering this solution. In past amnesty program periods, there wasn’t an online registration process, there weren’t online payments available. Online exemptions were not an option. This resulted in a disjointed registration and payment process, as well as long lines,” said Rick Bruneau, Deputy Director of Finance for the City of San José.

Bruneau added that from October 2019 through January 2020, “over 2,000 businesses have benefited from this program. About 1,500 are new accounts that had never registered with the City previously, and now are registering with the City because of our amnesty program.” [Watch a video excerpt here](#) of Bruneau’s presentation to San José’s Smart Cities and Service Improvement Committee detailing the initiative and its results, and the [full video showing the solution here](#).

The automated processes drastically reduces staff time for manual work and follow-up on incomplete form submissions. The business tax amnesty program is [expected to generate \\$1 million](#) for the City.

The improved technology is an initiative of San José’s Smart Cities and Service Improvement Committee, which prioritizes a “User Friendly Government” as one of the City’s top goals for civic innovation. The [City’s priorities for the initiative](#) included streamlining the process and speeding the time it takes for businesses to gain compliance, and for the City to collect tax revenue.

“We’re honored to partner with San José, and applaud their important achievement in creating tangible process improvements for their residents and staff,” said Mike Duffy, CEO and Founder of CityBase. The company works with cities and counties around the country to streamline the way people interact with their government, and how local government staff manage those interactions, including for things like [business permitting](#) and [business taxes](#).

[Smart 50 Awards](#), in partnership with Smart Cities Connect, Smart Cities Connect Foundation, and US Ignite, annually recognize global smart cities projects, honoring the most innovative and influential work. This year, primary categories included community engagement, digital transformation, smart mobility, urban infrastructure, and urban operations. San José was recognized in the digital transformation category.

About CityBase

CityBase makes government and utilities easier for everyone. The company builds technology that unifies and modernizes the way people find, apply, and pay for public services. Its technology is not just better — it's radically better — because customer expectations are rising, and legacy systems are suffocating progress. Today, more than 100 agencies, utilities, cities, and counties use CityBase software to bring hassle-free payments and online services to their customers. Learn more at thecitybase.com.

About GTY Technology Holdings Inc.

[GTY Technology Holdings Inc.](#) (NASDAQ: GTYH) ("GTY") brings leading public sector technology companies together to achieve a new standard in stakeholder engagement and resource management. Through its six business units, GTY offers an intuitive cloud-based suite of solutions for state and local governments, education institutions, and healthcare organizations spanning functions in procurement, payments, grant management, budgeting, and permitting: [Bonfire](#) provides strategic sourcing and procurement software to enable confident and compliant spending decisions; [CityBase](#) provides government payment solutions to connect constituents with utilities and government agencies; [eCivis](#) offers a grant management system to maximize grant revenues and track performance; [OpenCounter](#) provides government payment software to guide applicants through complex permitting and licensing procedures; [Questica](#) offers budget preparation and management software to deliver on financial and non-financial strategic objectives; [Sherpa](#) provides public sector budgeting software and consulting services.

Forward-Looking Statements

This press release includes "forward-looking statements" within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995. The company's actual results may differ from its expectations, estimates and projections and, consequently, you should not rely on these forward looking statements as predictions of future events. Words such as "expect," "estimate," "project," "budget," "forecast," "anticipate," "intend," "plan," "may," "will," "could," "should," "believes," "predicts," "potential," "continue," and similar expressions are intended to identify such forward-looking statements. These forward-looking statements include, without limitation, the company's expectations with respect to future performance and anticipated impacts of the business combination. These forward-looking statements involve significant risks and uncertainties that could cause the actual results to differ materially from the expected results. Most of these factors are outside of the company's control and are difficult to predict. Factors that may cause such differences include, but are not limited to: (1) the ability to consummate any proposed transaction with respect to the previously announced review of strategic alternatives; (2) the lack of actionable alternatives being identified in connection with the strategic

alternative review; (3) risks relating to the substantial costs and diversion of personnel's attention and resources due to the strategic alternative review; (4) the failure to generate sufficient cash flow from the company's business to make payments on its debt; (5) the ability to raise or borrow funds on acceptable terms; (6) changes in applicable laws or regulations; (7) the possibility that the company may be adversely affected by other economic, business, and/or competitive factors; (8) the impact of the coronavirus outbreak, or similar global health concerns, on our operations and customer base; and (9) other risks and uncertainties included in the company's registration statement on Form S-1 (File No. 333-229926), including those under "Risk Factors" therein, and in the company's other filings with the SEC, including the company's Annual Report on Form 10-K for the year ended December 31, 2019. We caution you that the foregoing list of factors is not exclusive, and readers should not place undue reliance upon any forward-looking statements, which speak only as of the date made. We do not undertake or accept any obligation or undertaking to release publicly any updates or revisions to any forward-looking statements to reflect any change in our expectations or any change in events, conditions or circumstances on which any such statement is based.

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